Website Terms of Use

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Silva Lex Ltd - Website Terms of Use

Version 2.0 - last updated 13 November 2026

1. About these terms

1.1 These terms set the rules for using silvalex.co.uk (the "site"). By using the site you accept them. If you do not agree, please do not use the site.

1.2 These terms cover the site only. If you instruct us, our Terms of Business at silvalex.co.uk/terms govern our work for you.

2. Who we are

2.1 The site is operated by Silva Lex Ltd, trading as Silva ("we", "us"), a company registered in England and Wales (number 15582690) with its registered office at 37 West Sunniside, Sunderland, England, SR1 1BU. Our company information is at silvalex.co.uk/company-information.

2.2 We are a legal advisory and consultancy company. We are not a firm of solicitors and are not authorised or regulated under the Legal Services Act 2007.

2.3 You can contact us at info@silvalex.co.uk.

3. No legal advice and no client relationship

3.1 Everything on the site, including our insights, guides, tools and anything Elena says, is general information only. It is not legal advice and you must not rely on it. Take advice on your own circumstances before acting, or deciding not to act, on anything on the site.

3.2 Using the site, contacting us, sending us an enquiry or chatting with Elena does not make you our client. We only act for you once we have agreed to do so in writing and you have accepted our Terms of Business.

3.3 Please do not send us confidential or sensitive information until we have agreed to act for you.

3.4 We try to keep the site accurate and up to date, but the law changes and we do not promise the content is accurate, complete or current. Some content on the site is prepared with the help of AI and reviewed by us.

4. Elena, our chat assistant

4.1 Elena is an AI assistant which answers general questions about Silva and helps you get in touch. Elena does not give legal advice and can make mistakes. Our AI Policy at silvalex.co.uk/ai-policy and Privacy Notice at silvalex.co.uk/privacy explain how it works and how we handle conversations.

5. Using the site

5.1 The site is free to use. We may change, suspend or withdraw any part of it at any time and do not promise it will always be available or free from errors.

5.2 You may use the site only for lawful purposes. You must not:

(a) use it in a way which breaks the law or is fraudulent;

(b) try to gain unauthorised access to the site, its servers or any connected system;

(c) introduce viruses or other harmful material, or attack the site in any way;

(d) use automated tools to copy, scrape or extract content from the site, or use any of it to train or develop AI systems, without our written permission; or

(e) copy, republish or sell any part of the site except as these terms allow.

6. Our content

6.1 We own, or are licensed to use, all intellectual property rights in the site and its content. All rights are reserved, including the right to permit or refuse text and data mining.

6.2 You may view the site, print or download extracts for your own reference, and share links to it. You must not change any content or use it for commercial purposes without our written permission, and you must always acknowledge Silva as the source.

7. Links

7.1 Links to other websites are for information only. We do not control those sites and are not responsible for them.

7.2 You may link to our home page fairly and lawfully, but not in a way which suggests any association with or endorsement by us where none exists. We may withdraw permission to link at any time.

8. Our liability

8.1 Nothing in these terms limits our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for anything else which cannot be limited at law.

8.2 The site is provided free of charge and as it is. To the fullest extent the law allows, we exclude all terms, conditions and warranties which might otherwise apply to it, and we are not liable for any loss or damage arising from using, or being unable to use, the site, or from relying on any of its content.

8.3 We are not liable for any virus or other harmful material which reaches your device or data through the site or any site linked to it.

8.4 If, despite clauses 8.2 and 8.3, we are found liable to you in connection with the site, our total liability is limited to £100.

9. Privacy and cookies

9.1 Our Privacy Notice at silvalex.co.uk/privacy explains how we use personal data, and our Cookie Policy at silvalex.co.uk/cookies explains the cookies we use and how to manage them.

10. Changes to these terms

10.1 We may update these terms by changing this page. The version on the site when you use it applies, so please check it from time to time.

11. Governing law

11.1 These terms are governed by the law of England and Wales, and the courts of England and Wales have exclusive jurisdiction. If you are a consumer living elsewhere in the UK, you may also bring a claim in your home courts.