What we cannot help with

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Never
We may help, but reserve the right to refuse

What we do not do

Some work is never in scope. Where it is needed, we can manage that workstream alongside a barrister, law firm or other provider that you engage directly.

Never

Reserved legal activities. We never carry out work reserved under the Legal Services Act 2007, even where the person helping you is a qualified solicitor or barrister. We never represent you in court; issue, file, lodge or serve court documents, pay court fees or go on the court record for you; prepare deeds or documents transferring land; deal with probate; notarise documents; or administer oaths.

Property. We do not conduct conveyancing work or anything which transfers a legal and/or beneficial interest in land.

Probate and estate administration.

Regulated legal advice. We are not a law firm. We are not regulated by the SRA or the Bar Standards Board, and the Legal Ombudsman cannot review our work. We do not give solicitor or barrister grade advice.

Other professional advice. No financial regulation, accounting, tax, surveying, insurance or immigration advice, or any other regulated professional advice.

Decisions for you. Your decisions are yours to make and, in providing any advice, we do not assist you in making decisions and therefore do not accept any liability for decisions made.

Conflicts of interest. We will not advise where there is a conflict of interest without the agreement of both parties. We may still refuse even with that agreement.

Anything we consider unprofessional.

We may help, but reserve the right to refuse

Disputes. We can guide you through a dispute and correspond and negotiate on your behalf. You remain the party and take every formal step in any proceedings yourself.

Documents signed as deeds, including trust, option and EBT deeds.

Documents not in our precedent bank.

Work outside our retainer. We will tell you, and quote separately if we take it on.

Heavy demand. Retainers are subject to reasonable use.

Our signed T&Cs govern what we do. We may decline or stop any work at our discretion.